

TOURISM SANITIZATION GUIDANCE TAXI OPERATORS

This document has been created to provide tourism partners who operate taxis in the Cayman Islands with guidance on safety and health-related measures, in response to the COVID-19 pandemic. It should be noted that the regulations pertaining to COVID-19 suppression levels and public health policy and guidelines are also applicable as necessary.

Following collaboration with Government partners such as the Ministry of Health, Department of Environmental Health, private sector stakeholders, and principles of international health entities such as the UK Health Security Agency (UKHSA) (formerly Public Health England), these standards of practice have been developed to establish industry guidelines for sanitization.

Each operator is responsible for ensuring that current regulations and legislation of the Cayman Islands Public Health Law regarding the prevention, control and suppression of Covid-19 is adhered to. Please verify the most current laws and regulations with official Government sources. This document is in addition to the public health policy and guidelines, is created to support the “Readiness Plan” for **Phase 4** implementation and should be reviewed and revised upon the implementation of new phases in the future.

Recommended Guidelines for all Taxi Operators in the Cayman Islands

1. An official COVID-19 sanitization, health, and safety policy should be created by taxi operators. Information on how to draft your own policy can be found here: <https://www.visitcaymanislands.com/en-us/ourcayman/sanitization-guidelines>.
2. All staff members should be trained regarding this official policy and any new protocols that will be put in place by the establishment.

This guidance document is based on CARPHA (2020). Caribbean Public Health Agency Technical Guidance for Tourism: Guidelines and Checklists for Reopening of Caribbean Tourism and Travel (Ground Transport) COVID-19 Series.

3. All taxi operators will adhere to official guidelines with regards to personal protective equipment (PPE) as outlined by the Cayman Islands Government (CIG).
4. Any new protocols that are established by the CIG will be adhered to, as necessary.
5. Testing of employees as required by the Cayman Islands Government.
6. Additional information can be found at www.gov.ky or email sanitization@caymanislands.ky.

For more information on the National Policy: [NATIONAL POLICES LFT](#)

	What are the risks to your customers and staff?	Where are the risks?	Actions to help control risks.	What additional controls can you put in place?	Who needs to action the control?	Frequency of control measures?	Control Check
1	Lack of information	Displayed on PTB Website and Visit Cayman Islands	Information from HSA and Ministry of Health	Policy placed on each public transport vehicle	PTU	Updated as needed	
2	Staff Health	Ongoing monitoring of staff health	Adopt and implement LFT screening protocols for employees.	Staff members with a fever and/or displaying other COVID-19 symptoms should be sent home and advised to follow	Management	At all times	

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				Public Health COVID-19 protocols.			
3	Drivers	Physical Contact	Drivers to avoid contact with passengers (no handshaking, fist bumping, etc.) and adhere to physical distancing guidelines.	Passengers will not be allowed in the front seat.	Drivers	At all times	
4	Prior to entrance	Vehicle cleanliness	Vehicle to be wiped down with sanitising wipes. All hard surfaces, seats, seat belts, and dashboard to be wiped down.	Every taxi operator to clean vehicle after each trip.		At all times	
5	Handling of luggage	Door handle and luggage	The trunk of vehicle wiped down, staff place luggage in the trunk, hand sanitiser used by staff and customers.	All staff and customers to use hand sanitiser.		At all times	
6	Vehicle	A/C	Where possible, set A/C to “fresh air” rather than “recirculated air.”		Driver		

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7	Entrance into vehicle	Door handles	Signage and hand sanitiser provided outside and inside vehicle.	All customers and staff use hand sanitiser before entering the vehicle.		At all times	
8	Face mask or covering requirement	All customers and staff	All staff and customers are required to wear a face mask or covering. Face masks should be provided to customers if they do not have one.	Masks to be provided. Consider having a clear mask in stock to communicate with passengers with hearing impairments.	PTU	At all times	Masks to be issued by PTB
9	Exit of vehicle	Door handles and vehicle	Staff member to exit vehicle first, use hand sanitiser, wipe down door handle and open door.	Hand sanitiser use for staff members and offered to guest.		At all times	
10	Removal of luggage	Door handles and luggage	The trunk wiped down and hand sanitiser used by staff members. Hand sanitiser given to guest.	Hand sanitiser use for staff members and offered to guest.		At all times	
11	Disposal of personal protective equipment (PPE)	End of ride	All PPE to be disposed of after each ride.	Hand sanitiser to be used after disposal of PPE.		Conclusion of each ride	

This guidance document is based on CARPHA (2020). Caribbean Public Health Agency Technical Guidance for Tourism: Guidelines and Checklists for Reopening of Caribbean Tourism and Travel (Ground Transport) COVID-19 Series.

12	Vehicle Deep Cleaning	Vehicles	Deep cleaning of vehicles to be completed at the end of each day.		PTU	Conclusion of each day	
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TOURISM SANITIZATION GUIDANCE PUBLIC TRANSPORT

This guideline has been created to provide tourism partners who operate public transportation in the Cayman Islands. The guide seeks to address the following areas for consideration: (TEXT MISSING)

It should be noted that the regulations pertaining to COVID-19 suppression levels and public health policy and guidelines are also applicable as necessary.

Following collaboration with Government partners such as the Ministry of Health, Department of Environmental Health, private sector stakeholders, and principles of international health entities such as the UK Health Security Agency (UKHSA) (formerly Public Health England), these standards of practice have been developed to establish industry guidelines for sanitization.

Each operator is responsible for ensuring that current regulations and legislation of the Cayman Islands Public Health Law regarding the prevention, control and suppression of Covid-19 is adhered to. Please verify the most current laws and regulations with official Government sources. This document is in addition to the public health policy and guidelines, is created to support the “Readiness Plan” for **Phase 4** implementation and should be reviewed and revised upon the implementation of new phases in the future.

This guidance document is based on CARPHA (2020). Caribbean Public Health Agency Technical Guidance for Tourism: Guidelines and Checklists for Reopening of Caribbean Tourism and Travel (Ground Transport) COVID-19 Series.

Recommended Guidelines for all public transport operators in the Cayman Islands

2. An official COVID-10 sanitization, health and safety policy should be created by public transport operators. Information on how to draft your own policy can be found here: <https://www.visitcaymanislands.com/en-us/ourcayman/sanitization-guidelines>.
3. All staff members should be trained regarding this official policy and any new protocols that will be put in place by the establishment.
4. All Public Transport operators will adhere to official guidelines with regards to personal protective equipment (PPE) as outlined by the Cayman Islands Government (CIG).
5. Any new protocols that are established by the CIG will be adhered to, as necessary.
6. Testing of employees as required by the CIG.
7. Additional information can be found at www.gov.ky or email sanitization@caymanislands.ky.

For more information on the National Policies: [NATIONAL POLICES LFT](#)

	What are the risks to your customers and staff?	Where are the risks?	Actions to help control risks.	What additional controls can you put in place?	Who needs to action the control?	Frequency of control measures?	Control Check
1	Lack of information	Displayed on PTB Website and Visit Cayman Islands	Information from HSA and Ministry of Health	Policy placed on each public transport vehicle	PTU	Updated as needed	
2	Staff Health	Ongoing monitoring of staff health	Adopt and implement LFT testing protocol for employees.	Staff members with a fever and/or displaying other COVID-19 symptoms should be sent home and advised to follow Public Health	Management	Ongoing	

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				COVID-19 protocols.			
3	Drivers	Physical Contact	Drivers to avoid contact with passengers (no handshaking, fist bumping, etc.) and adhere to physical distancing guidelines.	Passengers will not be allowed in the front seat.	Drivers	At all times	
4	Prior to entrance	Vehicle cleanliness	Vehicle to be wiped down with sanitising wipes. All hard surfaces, seats, seat belts, and dashboard to be wiped down.	Every public transport operator cleans vehicles prior to shift start.		At all times	
5	Vehicle	A/C	Where possible, set A/C to “fresh air” rather than “recirculated air”.		Driver		
6	Entrance into vehicle	Door handles	Signage and hand sanitiser provided outside and inside vehicle.	All customers and staff use hand sanitiser before entering the vehicle.		At all times	
7	Entrance into vehicle	Seating	It is recommended that the seat next to the driver remains unused.				

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8	Face mask or face covering requirement	All customers and staff	All staff and customers are required to wear a face mask or covering. Masks should be provided to customers if they do not have one.	Masks to be provided. Consider having a clear mask in stock to communicate with passengers with hearing impairments.	PTU	At all times	Masks to be issued by PTB
9	Operating Capacity	Number of Passengers	Follow current regulations in effect regarding seating capacity.	Physical distancing to be followed, hand sanitiser to be offered to passengers.		At all times	
10	Exit of vehicle	Door handles and vehicle	Staff member to offer hand sanitiser to passenger prior to exiting the vehicle.	Hand sanitiser used for staff members and passengers.		At all times	
11	Disposal of personal protective equipment (PPE)	End of ride	All PPE to be disposed of after each ride.	Hand sanitiser to be used after disposal.		Conclusion of each ride	
12	Vehicle Deep Cleaning	Vehicles	Deep cleaning of vehicles to be completed at the end of each day.		PTU	Conclusion of each day	

This guidance document is based on CARPHA (2020). Caribbean Public Health Agency Technical Guidance for Tourism: Guidelines and Checklists for Reopening of Caribbean Tourism and Travel (Ground Transport) COVID-19 Series.